



AB 1276

“911” Call and Dispatch Data

Assemblymember Tina McKinnor



The **“911” Call and Dispatch Data** bill creates publicly accessible 911 call and dispatch data, which can be studied to improve emergency response services

! THE PROBLEM

- Studies¹ suggest that calls to 911 are **highly varied** – many may require a response outside of the scope of traditional first response
- There are no **common standards** for 911 call data collection and reporting. This makes it harder to understand the type of help callers are requesting and if they receive an **appropriate response**
- State and local governments have a hard time allocating resources to keep pace with the changing **needs of community members** calling 911

“Police officers are sent to too many calls that are better suited for unarmed service providers.”

- Craig Lally,
President, Los Angeles Police Protective League

💡 THE SOLUTION

Assembly Bill 1276:

- Requires state and local agencies to **compile and share** 911 call data with UC Davis Health
- Creates **uniform standards** for 911 call data collection
- Ensures **ethical data collection** to respect the privacy of callers
- Establishes a statewide 911 call **data portal** for research purposes

“The only way to have creative tailored programs that connect appropriate resources to individual community needs is to have easy access to data.”

- Jane Smith,
Retired EMS professional with 37 years of experience

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1. Transform911. Transform911: A Blueprint for Change. University of Chicago Health Lab, June 2022.